

IMPLEMENTING CHANGE AT THE SERVICE PROVISION LEVEL
The Los Angeles County Experience

California Mental Health Policy Forum

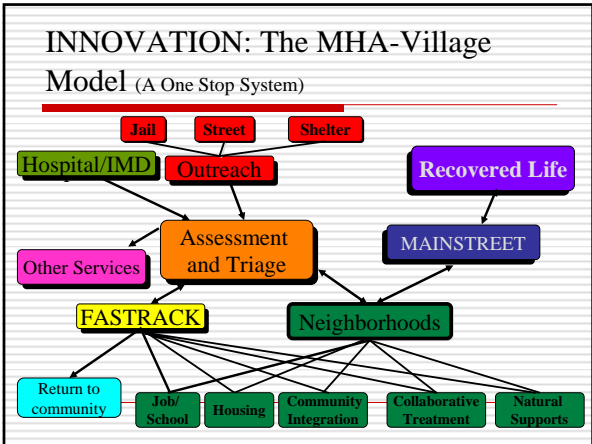
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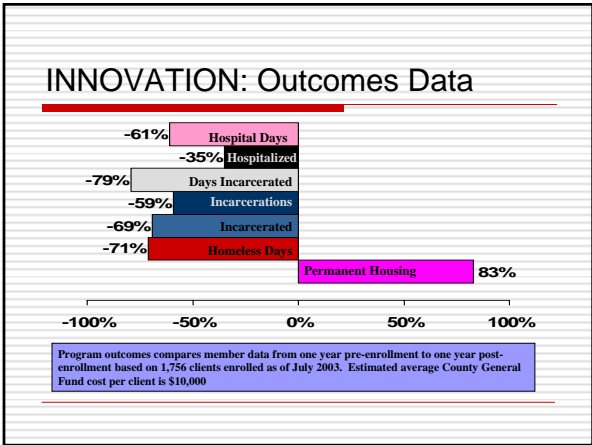
FUNDED POLICY CHANGES

- AB 34/2034
- Children's System of Care (CSOC)
- Mental Health Services Act

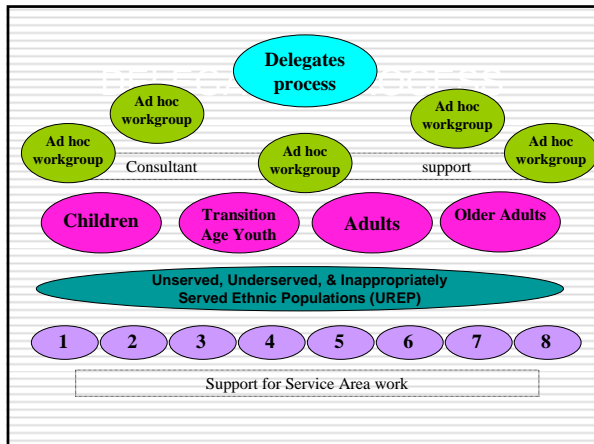
AB 34/2034 SUCCESS STORY

- Clear objectives with mandated outcomes data reporting
- Flexible funds
- Focused outreach and engagement
- Continuity of care
- Doing whatever it takes to help clients be successful
- On-going training
- Low client to case manager ratio





- ### MHSA INNOVATIONS
- Inclusive Stakeholder Process
 - Multi-level participation by consumers and families
 - Decision-making process & tools



GRADIENTS OF AGREEMENT

Endorse	Endorse with a minor point of contention	Agree with reservations	Abstain	Stand aside	Formally disagree, but will go with majority	Formally disagree, & request to be absolved from implementation	Can't go forward
I like it.	Basically I like it.	I can live with it.	I have no opinion.	I don't like this, but I don't want to hold up the group.	I want my objection noted in writing, but I'll support the decision.	I don't want to stop anyone else, but I don't want to help implement this.	We have to keep talking.

- ### MHSA INNOVATIONS
- Transformation
 - Embracing the Recovery paradigm
 - Emphasis on Peer-Support & Peer-Run Services
 - Alternate Crisis Services
 - Wellness Programs
 - Mental Health Peer Advocates

MHSA INNOVATIONS

- Outcomes Orientation & Accountability
 - Electronic outcomes data collection
 - Outcomes based budgeting
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Thank You.

Questions & Answers
