

WHAT WE DO...

We provide training and technical assistance as a critical tool for organizational change. Training and technical assistance can facilitate productive change in persons, teams, and systems by enabling leaders, managers, and employees to uncover potential that might otherwise go untapped.

Effectiveness

- Improved coordination within the service delivery system infrastructure to address fragmentation and also to move toward a more family-centered strength-based philosophy.
- Quality assurance.
- Consumer and Service Coordinator role enhancement, skill building, training, and support.

Technical Assistance

Technical assistance is offered to develop and implement ideas and methods for improving services and supports to children and their families with mental illness, including severe emotional disturbance.



*C. Burgess Consulting
& Associates*

Consultation Highlights

- Wraparound
- Multicultural Competence
- Mental Health Services Act (Prop. 63)
- Conduct Effective Meetings
- System of Care
- Strength-based Practice
- Team Development
- Communication Skills
- Negotiating
- Leader as Communicator
- Performance Management
- Personal Leadership
- Mixed Media Presentation Skills
- Skills for New Managers
- Talent Management

C. Burgess Consulting & Associates

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*C. Burgess
Consulting &
Associates*

SPECIALIZING IN WRAPAROUND,
SYSTEMS CHANGES, AND FAMILY
PARTNERSHIPS

OUR SERVICES



TEL: 408-921-8869

C. Burgess Consulting & Associates is a national consulting company established in 1995 to help System of Care communities, agencies and their partners to experience the power of partnerships. The company specializes in Wraparound systems change, family/professional partnerships, performance management, and Systems of Care development.

“Change is the law of life. And those who look only to the past or present are certain to miss the future.”

— John F. Kennedy

Family Partnerships

Working within a family partnership structure is our customer service. We become part of a family by birth, adoption, marriage, or from a desire for mutual support.... A family is culture unto itself, with different values and unique ways of realizing its dreams; together, our families become the source of rich cultural heritage and spiritual diversity.... Our families create neighborhoods, communities, states, nations, and partnerships.

Wraparound

We provide consultation and training in Wraparound Systems Change. Wraparound is a youth- and family-focused intervention strategy that uses a strength-based planning approach that is flexible, and categorical and non-categorical funding is coordinated across agencies.

Wraparound is a viable approach to serving the most difficult to treat youth who typically go from facility to facility, or have never been afforded the opportunity of rehabilitation.

System of Care

C. Burgess Consulting & Associates partners with experts from all over the country while helping communities to develop a System of Care.

We provide consultation in developing a strong *system of care* with a clear set of values and goals, a well-established treatment planning process that is *family-driven* and *culturally competent*, and a practical *performance measurement* system that provides data on how well the system is serving children with various types of mental health challenges and their families.

Cultural Competence

Strength-based, family-centered; interventions considering cultural values help promote healthy development and resilience, while protecting against increasing the harsh existences young people may face.

Our workshops provide an opportunity to explore the impact of culture on service design and delivery. Participants learn to identify and implement strategies incorporating a westernized cross cultural understanding of attitudes, and beliefs. Particular emphasis is placed on differing family cultures and the common sense practice of relationship building in order to achieve outcomes for children. Participants become acquainted with cultural issues impacting the provision of service.

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